Step 1: Make sure to allow APP to receive alarms. Login in your mobile app account, find [Me] in the bottom of your app--->tap [Setting]--->turn on [Push notification]

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Step 2: Make sure the device Smart detection is turned on. Login in your mobile app account, find [...] in upper right corner of your app--->tap [Setting]--->turn on [Smart detection].



Step 3: Make sure to allow the device to push alarms. Login in your mobile app account, find [...] in upper right corner of your app--->turn on [Alarm Push]

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Step 4: Make sure the phone allows the APP to receive alarms. Enter phone [Setting]---> [Notifications] --->find the "EseeCloud" APP --->turn on [Allow Notifications].

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